
SECURE FORMS

The following forms are available through *WEST*consin Online:

- ✓ **Credit and Debit Card Travel Form**
Submit this form to notify *WEST*consin of travel plans.
- ✓ **Direct Deposit Checking Form**
Provide form to your employer to set up direct deposit or anyone needing to regularly debit your account like a landlord.
- ✓ **Sub-Savings Form**
Create a sub-savings account for vacation, car, or other savings goals!

TEXT BANKING

Access your account information from your cell phone by sending text messages. Get account balances, view recent transactions, or transfer funds with simple text commands!

Once your mobile device is registered with *WEST*consin Online, text any of the below commands to 454545, and receive a text message response in seconds:

BAL (primary account balance)

BAL CHK (balances of all checking accounts)

BAL SAV (balances of all savings accounts)

BAL ALL (all account balances)

TRANS (AMT) (transfers funds to primary account)
example: TRANS 400

LAST (last 5 trans on primary account)

STOP (unenroll from service)

HELP (send info on the commands, how to use)

Standard text messaging charges apply.

FOR YOUR SAFETY

*WEST*consin Credit Union will never contact you by phone or email to ask you for personal or financial information. Contact our Service Center at (800) 924-0022 to verify the validity of the inquiry.

OTHER QUESTIONS

If you experience any issues or have additional questions, visit westconsincu.org for login tips or call (800) 924-0022.

Federally insured by NCUA

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westconsincu.org



Digital Account Access

WESTCONSIN ONLINE AND MOBILE APP



WESTconsin[®]
CREDIT UNION

WESTconsin Online and Mobile App—safe, convenient, easy and free!

GETTING STARTED

WESTconsin Online

1. Visit our website at westconsincu.org.
2. In the **Username** box, enter your WESTconsin member number (with no suffixes).
3. In the **Password** box, enter your four-digit CALL-24 PIN (not your debit card PIN). If you do not have a CALL-24 PIN, please contact your local WESTconsin Credit Union office or (800) 924-0022 to obtain one.

Mobile App



Download our Mobile App from the App Store, Google Play or Amazon Appstore.

Select **Sign Up** to get started today!

*Carrier fees may apply.

**Mobile Deposit is available for iPhones, iPads and Android phones and tablets. App Store is a service mark of Apple Inc. Android is a trademark of Google Inc.

SETTINGS

Access My Settings to manage both your WESTconsin Online and Mobile App experiences. Account alerts and notifications may include low/high balance, large deposits or withdrawals, check clearing, and more! Update account information such as address, phone number or email address.

Quick Balance is a tool that allows you to review specified account balances and recent transaction from a widget on your phone or the login page of the Mobile App without logging into your account

ACCOUNT BALANCES | TRANSFER FUNDS

View account balances, completed and pending transactions, transfer funds, make loan payments—all in a few clicks. View and facilitate one time or recurring transfers between suffixes and linked accounts. You can easily complete a Member to Member transfer by adding any WESTconsin Credit Union member as a recipient through WESTconsin Online or the Mobile App. Easily download your account history, available in a format compatible with QuickBooks or Quicken!

If you would prefer to pay your WESTconsin loan using funds from another financial institution. You can even set up recurring payments from other financial, so you never miss a payment!

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BILL PAY

Save time and postage—pay your bills online!

- ✓ Receive eBills from any company capable of online invoicing
- ✓ Categorize your bills for easier budgeting
- ✓ Set up automatic and recurring payments
- ✓ View payment history and check copies

Note: You must have a qualifying checking account

eDOCUMENTS

eDocuments are electronic versions of your account statements, mortgage statements, notices and tax forms.

- ✓ Retain up to 36 months of eDocuments
- ✓ Receive statements and notices quicker
- ✓ View copies of cleared checks

eTAX FORMS

Enroll in eDocuments to receive your end of year tax forms electronically.

- ✓ An email notification will be sent indicating the end of the year tax form is available

SHARED ACCESS

Grant access to your account to anyone you trust (aka a subuser) while maintaining control by assigning account permissions. A subuser will receive their own username and set a secure password.

APPLY FOR LOANS ONLINE

We provide a fully secure online application process that will enable you to submit your loan request within minutes!

CREDIT CARD ACCESS

- ✓ View recent activity and eStatements
- ✓ View and redeem your reward points
- ✓ Schedule a payment from a checking or savings account from any financial institution
- ✓ Dispute transactions

MONEY MANAGEMENT

Money Management helps you view all your accounts and transactions in a single location—including those from other financial institutions. This is a great tool to assess your spending and help you budget.

PURCHASE REWARDS

Put money back in your pocket with Purchase Rewards, our debit card rewards program! Activate purchase rewards online, and earn cash back when you shop with your debit card.

Note: You must have a qualifying checking account

DEBIT CARD CONTROL

Temporarily deactivate your card if it is misplaced, and reactive it once found! With Card Control, you can determine where your card is used, manage ATM transactions, restrict foreign transactions, and more.

ZELLE®

Zelle is a fast, safe and easy way to send money directly between almost any bank accounts in the U.S., typically within minutes*. With just an email address or U.S. mobile phone number, you can send money to people you trust, regardless of where they bank**.

*Transaction typically occur in minutes when the recipient's email address or U.S. mobile number is already enrolled with Zelle.

**Must have a bank account number in the U.S. to use Zelle.

DIGITAL WALLET

Add your WESTconsin Credit Union credit and debit cards to Apple Pay, Samsung Pay or Google Pay to make online, in app and in-store checkouts faster and easier with the same rewards, benefits and protections that come with using your card.

Benefits of Digital Wallet

- ✓ Your card information is never stored on your device or shared with merchants.
- ✓ Quick online payments with pre-filled information so you can speed through checkout.
- ✓ Extra security provided by smartphones where fingerprint Touch ID or Face Recognition can be used to authorize transactions.

Digital Wallet payments are convenient and secure, get started now!