



Browser Version


1. Open your browser, click  icon and then 'About Internet Explorer'
2. Click to update

Browser Settings

Cookies (To properly access Online Banking you will need to enable first & third-party cookies)


1. Open your browser, click gearwheel  icon
2. Select **INTERNET OPTIONS**
3. Click on **GENERAL** tab
 - a. Locate 'Browsing history' header
 - i. Uncheck 'Delete browsing history on exit' checkbox
4. Click the **PRIVACY** tab
 - a. Click **Advanced** button
 - i. Click in box next to 'Override Automatic Cookie Handling'
 - ii. Accept 'First-party Cookies'
 - iii. Accept 'Third-party Cookies'
 - iv. Click in box next to 'Always Allow Session Cookies'
 - v. Click **OK** button

Security

1. Open your browser, click gearwheel  icon
2. Select **INTERNET OPTIONS**
3. Click the **SECURITY** tab
 - a. Set the Security Level for the Internet Zone to Medium-high. (If slider bar is not available, click the button 'Default Level')
 - b. Click **OK** button
4. Click the **ADVANCED** tab
 - a. Locate Security header
 - i. Uncheck box next to 'Do not save encrypted pages to disk'
 - ii. Click in box 'Use TLS 1.0' 'Use TLS 1.1' 'Use TLS 1.2'
 - iii. **Uncheck** box next to 'Use SSL 2.0' & 'Use SSL 3.0'
5. Click **OK** until exited completely from options
6. Close all browser windows and open the browser again


Additional information

Deleting All Temporary Internet Files: WARNING! MFA Impact - Doing this will cause you to be prompted for the one time verification code at login on an authorized computer

1. Open your browser, click gearwheel  icon
2. Select **INTERNET OPTIONS**
3. Click the **GENERAL** tab
 - a. Locate 'Browsing History' header
 - i. Click the 'Delete' button

- ii. In the Delete Browsing History popup window, put a check mark next to 'Temporary Internet Files'; you may decide whether to put a check mark in all other boxes in this window
- iii. Click the 'Delete' button at bottom of popup window
- iv. Click **OK** until exited completely from options

Deleting Cookies Only: WARNING! MFA Impact - Doing this will cause you to be prompted for the one time verification code at login on an authorized computer

1. Open your browser, click gearwheel  icon
2. Select **INTERNET OPTIONS**
3. Click the **GENERAL** tab
 - a. Locate 'Browsing History'
 - i. Click the 'Delete' button
 - ii. In the Delete Browsing History popup window, check the box for 'Cookies'. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'
 - iii. Click the 'Delete' button at bottom of popup window
 - iv. Click **OK** until exited completely from options